



BUREAU
VERITAS

Bureau Veritas Certification

ECE YAPI VE OTELCİLİK SANAYİ VE TİCARET A.Ş. LA BLANCHE RESORT & SPA HOTEL

BAHÇELİEVLER CAD. NO: 119 TURGUTREİS, BODRUM, MUĞLA, TÜRKİYE

Bureau Veritas Certification certify that the Management System of the above organisation has been audited and found to be in accordance with the requirements of the management system standards detailed below

ISO 10002:2018

Scope of certification

HANDLING AND EVALUATION CONSUMER COMPLAINT FOR HOTEL MANAGEMENT,
ACCOMODATION, FOOD & BEVERAGES AND MEETING FACILITIES

Original Cycle Start Date:	02-12-2011
Expiry Date of Previous Cycle:	24-11-2023
Certification / Recertification Audit date:	18-10-2023
Certification / Recertification cycle start date:	12-01-2024
Subject to the continued satisfactory operation of the organization's Management System, this certificate expires on:	24-11-2026

Certificate No.: TR013210

Version: 1

Issue Date: 12-01-2024

İBRAHİM TAGAY
Certification Manager



Head Office: Esas Maltepe Ofis park Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8
Maltepe, İstanbul, 34843 Türkiye

Further clarifications regarding the scope and activity of this certificate, and the applicability of the management system requirements, please call: +90 216 518 40 50